

WARRANTY DETAILS:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

EFM® warrants that its products are free from defects in materials or workmanship for up to 5 years from the date of purchase. EFM® will repair or replace any product which is defective in materials or workmanship at no charge to the customer (for parts or labour). The customer is responsible for any transportation costs.

This warranty only applies to EFM® products purchased by you, and does not extend to or cover damage caused by the incorrect use or installation of the EFM® product, through your modification of the EFM® product, cosmetic damage, general wear and tear, or damage caused by accident. This warranty does not apply to any consequential loss or damages which may be incurred through your use of the EFM® product, including but not limited to damage of any nature caused to any products used in conjunction with the EFM® product.

To claim under the warranty, you need to return the faulty EFM® product to the place of purchase (at your expense) with a valid proof of purchase. If you are not able to return the product to the place of purchase, you can contact:

EFM Customer Service Department
PO BOX 684, Belmont WA 6104
P: 1300 069 336 (1300 0 MYEFM)
E: info@myefm.com

Important: For the avoidance of any doubt, this 5 Year Warranty applies to your purchased EFM® product only, and not to any device to which the EFM® product is affixed or used in conjunction with. Whilst we stand by our products, EFM® will not be liable for any damages of any nature caused to any such device from incorrect use of the product. For more information visit myefm.com.

REPLACEMENT WARRANTY REGISTRATION INSTRUCTIONS:

1. Register your product along with your proof of purchase (receipt) within 14 days at www.myefm.com/register.
2. If you have any issues with your registered product during the warranty period, complete the Warranty Claim form, including any images of the fault, at www.myefm.com/warranty.
3. We will review your claim and, if approved, please send your faulty product back to us (at your cost) Upon receipt your free replacement product will be sent to you free of charge anywhere within Australia.

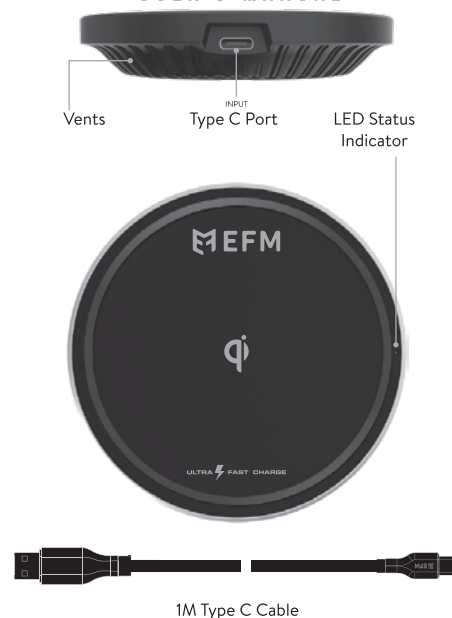
*Please Note: Only products registered within 14 days of purchase with a valid receipt are eligible for the EFM Registered Warranty Program.

This program covers EFM products only, not devices and/or device parts. The 5 Year free replacement warranty is limited to 1 replacement per verified proof of purchase registration.

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WIRELESS CHARGE PAD USER'S MANUAL



PACK CONTENTS:

- 1 x EFM® 15W Wireless Charge Pad
- 1 x Warranty Details/Instruction Manual
- 1 x 1M Type C Cable

TECHNICAL SPECIFICATIONS:

Parameter	Value
Input	5V 2A/ 9V 2A/ 12V/1.75A
Output	15W/10W/7.5W/5W
Dimensions	100mmx20mm
Weight	94gm

CAUTION:

1. Please read the instruction manual before using this product.
2. Do not modify, repair or dismantle the wireless charge pad. Doing so may result in fire, electric shocks or a complete breakdown of the product all of which are not covered under warranty.
3. Do not use any or volatile liquids to clean the product surface.
4. Do not use the product in a hazardous location.
5. The product should be kept in a dry and ventilated environment, do not store in an area of high humidity and/or high temperature.

USING THE WIRELESS CHARGE PAD:

1. Connect the supplied Type-C cable to the designated port on your EFM® 15W Wireless Charge Pad.



2. Plug the USB-A connector into a USB power source.
3. Ensure that the charge pad is positioned correctly with the rubber device platform facing upwards. (Device platform has both Qi and Ultra Fast Charge icons)
4. *Place your Qi-Supported mobile device on the charging area.
5. Check that the charge pad's LED status indicator lights up on placement of your device.

*Please Note: The proper placement of your mobile device onto the charge pad will depend entirely upon the location of the wireless charging coil within your mobile device.

MOBILE DEVICES WITH CASES:

Wireless charging is designed to work on cases up to 3mm in depth. EFM cannot guarantee that your device will charge if you have attached a case thicker than 3mm on to your mobile device.

Please ensure that you remove any cases or covers before placing your mobile device on the wireless charge pad as they may reduce the charging efficiency.

LED STATUS INDICATOR:

Colour	Status
Blue	Standard Charging.
Purple	Fast Charge mode. ¹
Red	Device not aligned correctly on charger. ^{2A} Foreign object obstructing wireless signal. ^{2B}
LED Off	No mobile device on charge pad. ³

¹The 15W Wireless Charge Pad requires a power source of 12V/2A USB wall charger (sold separately) as a minimum to achieve 15 Watt Ultra Fast Charge output.

^{2A}If Red LED lights up, place device centrally on charge pad, ensuring the Blue LED lights up.

^{2B}Remove foreign object from between the charge pad and device. A foreign object could also be defined as a metallic part of your phone case, in this situation please remove your phone case and replace the device on the charge pad.

³If the LED Status Indicator light does not work as described, disconnect the power cable from the wireless charger and reconnect it. The minimum power input to allow the wireless charger to function correctly is 5V/2A, please ensure a 5V/2A power source is used.

WARNING:

Do not use unsupported devices on the wireless charge pad, only devices that support the Qi wireless standard are recommended.

Do not place foreign objects on the charging pad whilst in use, this may damage both the charging pad and the mobile device.

Do not cover or obstruct the wireless charge pad's vents, this may lead to overheating and cause damage to the device.